



Virtual Visitation Consent and Rules

Zoom-based supervised visitation

PARTICIPANT AND CASE INFORMATION

Participant completing this form

Date

Role

☐ Visiting parent ☐ Custodial parent / caregiver ☐ Other authorized participant

If other, describe

Court or agency case number

Child(ren) participating

Participant phone

Participant email

Physical location where the virtual visit will occur

Emergency contact and phone

HOW THE ZOOM VISIT WORKS

- 1 Bright Beginnings will provide the authorized Zoom link and scheduled start time. Do not share the link, meeting ID, or password with anyone who has not been approved by staff.
- 2 Join the meeting a few minutes early. You will first enter the Zoom waiting room. Remaining in the waiting room does not mean the visit has started or that the other party can see or hear you.
- 3 The Bright Beginnings host will verify your identity and admit you when the monitored session is ready to begin. Only the host may admit participants or move participants into a breakout room.
- 4 The host will supervise the session, manage entry and exit, and end the meeting at the scheduled time or earlier when required for safety, a court order, or a violation of these rules.

PRIVACY AND AUTHORIZED PERSONS

- 1 Only the child(ren) and adults approved in advance by Bright Beginnings may be present, visible, within hearing distance, or communicating with a participant during the visit.
- 2 No relatives, friends, partners, roommates, attorneys, or other persons may observe from inside the room, off camera, through another device, or from a nearby area unless staff approved them.
- 3 A caregiver may help a child connect at the beginning and end, then must leave the immediate area unless the host approves continued assistance. The caregiver must remain reachable if requested.
- 4 Participants must immediately tell the host if another person enters, can hear the session, or if privacy cannot be maintained. The host may pause or end the visit.



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VIRTUAL VISITATION RULES

- 1 Use a private, quiet, well-lit location. Keep the camera on and positioned so the host can see the participant and child(ren). Virtual backgrounds may not be used unless staff approves them.
- 2 Display the participant name requested by staff and be prepared to show identification privately to the host. Do not log in under another person's name or allow another person to use the link.
- 3 No participant may record, photograph, screenshot, livestream, broadcast, or allow another device or person to capture any part of the session unless authorized in writing or required by law.
- 4 Do not discuss court proceedings, custody disputes, support, adult conflict, or allegations with or in front of the child. Do not coach the child or ask the child to carry messages between adults.
- 5 Use respectful language and age-appropriate conversation. Threats, harassment, intimidation, sexual content, substance use, weapons, or conduct that creates a safety concern are prohibited.
- 6 Do not use texting, social media, games, television, or unrelated devices during the session. Activities, food, gifts, guests, and shared media require advance staff approval when applicable.
- 7 Follow all court orders, safety plans, scheduling instructions, and directions from the monitor. The host may mute, separate, remove, pause, or end participation when needed.
- 8 Test the device, internet, camera, microphone, and Zoom access before the scheduled time. Promptly notify Bright Beginnings of technical problems. Attendance and cancellation policies still apply.

CONSENT AND ACKNOWLEDGMENT

- ☐ I consent to participation in supervised virtual visitation through Zoom as authorized for this case.
- ☐ I understand that each participating adult may be required to complete a separate consent form.
- ☐ I understand that privacy risks and technology interruptions may occur during an online session.
- ☐ I agree to follow these rules and understand that violations may be documented or end the session.
- ☐ I understand Bright Beginnings may share records only as permitted by authorization, order, or law.
- ☐ I had an opportunity to ask questions and understand that this form does not change a court order.

Participant signature

Date

Printed name

Bright Beginnings staff signature

Staff notes or approved exceptions

Emergency note: Virtual visitation is not an emergency service. If there is immediate danger, call 911.

Report connection problems or scheduling concerns to Bright Beginnings at 727-842-4408.